

GRACE L. OLSEN

EMAIL: GRACE-OLSEN@UIOWA.EDU PHONE: 612-719-9229

Education:

Master of Health Administration Management, University of Iowa, College of Public Health: Department of Health Management & Policy, August 2022, - present

Bachelor of Arts Undergraduate in Health Administration, Concordia University St. Paul, August 2018 to December 2022. Study Abroad, Academic Programs International Seville, Spain, August 30, 2021, - December 19, 2021

Professional Experience:

Internship, Allina Health United Hospital, Hastings Regina Campus, April 11, 2022, -August 12, 2022

- Administrative assistant assigned to sit in on many different sub team meetings regarding the hospital merger, Engaged and shadowed each department.
- Administrative responsibility analyzing healthcare professional's privileges for the medical staff at each location as well as the overarching policies. Assisted with working on a work plan that facilitated the steps of closure and reopening of a new department. Aided project management for health week and celebration week.

Pharmacy Technician, Cub Foods Pharmacy, September 2019, - April 2022

- Fill medications, assist the pharmacist in ordering and calling providers, and engaged with assisting patients.
- The impact of this helped me build better relationships with patients and communicate more effectively with providers in orders.

Health Technician, Dakota County Jail, January 2019, - September 2020

- Communicated with nurses, helped nurses with their duties, filled out pharmacy orders onto MARs (Medication Administration Record). Distributed medications to inmates, assisting to any medical problems that were alerted.

Dietary Aide/ CNA (Certified Nursing Assistant), Augustana Nursing Home, June 2017, -December 2018

- Communicated with individuals, set up meal trays, served meals, helped feed.
- Assisted nurses, in bathing, dressing, caring for, and medicating patients.
- Impact ethical scope towards healthcare, the diligence in helping others in effective care delivery.

Community Engagement:

GoDocGo, Senegal, Dakar, West Africa, June 1, 2022, - June 30, 2022

- Medical assistant, cervical cancer screenings.
- Stayed in remote villages to engulf the experience, as it related to the people we were treating.
- This experience not only gave me a nuance on perception but made an impact in engagement of providing preventive screenings it, implementing care for future escalation, is at least reassuring, considering the state of location and wealth.

Upstream Clinic, Team Member, University of Iowa Hospital Campus, September 2022, - present

- Screen for SDOH high-risk obstetrics and perinatal diabetes patients.
- Aid in food insecurity and transportation resources, connecting patients with available resources.

Associations:

Iowa Student Association of Healthcare Leaders, Member

University of Iowa Department of Health Management and Policy, College of Public Health, September 2022, - present

- Conduct professional and ethical development skills and values, that will enhance the development of members into effective leaders in health services.
- Participate in All-Member Meetings, professional development events, civic responsibility events, and member engagement events during the school year.

College of Public Health Graduate Student Association, Member, University of Iowa, September 2022, - present

- Position of Communications Director. Oversee the media aspect, such as the website and collectively engage with the group body to announce the association's presence and recruit members.

American College of Healthcare Executives, Member, September 2022, - present

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